

# Clarion Introduces Facilities Services Practice

*Services now integrate dining, conference and related activities*

*Dining Insights, Fall 2009*

Clarion Group has expanded the scope of our consulting practice to include facilities services in addition to dining services. We also have added an office in St. Augustine, FL to our existing offices in Kingston, NH and Maplewood, NJ.

Ernest W. Wilder, former Chief of Hospitality Services at the International Monetary Fund, Washington, DC, has joined Clarion as vice president to lead consulting projects that encompass corporate, college and school support services.

“The addition of Ernie to our team expands our services to areas related to dining service, like conference management, audio/visual services and lodging,” Tom Mac Dermott, Clarion’s president, said. “His unique experience as a manager of hospitality services and facilities provides our clients the opportunity to improve and integrate their dining, catering lodging and other support services.”

As Chief of the IMF’s Hospitality Services, Ernie integrated management of the Fund’s dining and catering services, conference and event management and the IMF’s 177-room hotel into a “one-stop shop” to support the highly specialized requirements of this multi-national organization.

Ernie joined the IMF as a capital projects manager after a 13-year career with several architectural and engineering firms. He later became Chief of Facilities and, in 1999, Chief of Hospitality Services.

He will head the St. Augustine, FL office. Angela Phelan, senior vice president, heads the New York metro office in Maplewood, NJ. The firm’s headquarters is in Kingston, NH.

*For information about Clarion’s new facilities consulting services, contact Tom Mac Dermott, FCSI, President, 603/642-8011 or Ernie Wilder, Vice President, 904/940-1208, or e-mail us at [info@clariongp.com](mailto:info@clariongp.com)*